



**National Accreditation Board for  
Hospitals & Healthcare Providers**  
(Constituent Board of Quality Council of India)

NABH/GEN/DHAP/2023/7631

October 05, 2023

## **NABH DIGITAL HEALTH STANDARDS ACCREDITATION PROGRAMME, 1<sup>ST</sup> EDITION**

Dear Colleagues from NABH Accredited HCOs & SHCOs,

Digital Technology has played a crucial role in supporting the healthcare sector, offering innovative solutions in managing the patients, facilities as well as in bridging the gaps of provider vs provide in our big and diverse country. This has palpably been felt in healthcare systems worldwide during the unprecedented times of COVID-19 pandemic.

Adoption and implementation of digital health is a significant stride which can be instrumental in effectively addressing various challenges and improving accessibility, efficiency, and affordability of healthcare services.

Given the importance of Digital Health, NABH has drafted India's first ever Digital Health Standards for Hospitals to enable the adoption of digital health processes and ensure safe & secure use of digital health solutions. The intent of NABH digital Health Standards is to improve the overall clinical care & quality ecosystem in the country. The 1<sup>st</sup> Edition of NABH Digital Health Standards for Hospitals was released on 17<sup>th</sup> September, 2023 during NABH Patient Safety Conference 2023. NABH Digital Health Accreditation Program ensures that these standards are implemented by the organization for providing patient care services through the assessment of digital processes in the healthcare organization.

NABH is also pleased to announce that graded accreditation schemes for the Digital Health programme have been started based on the maturity levels of the hospitals with regard to digital processes. The three maturity levels are: Silver, Gold and Platinum. The schemes are presently open only for Accredited HCOs & SHCOs. The Hospital/SHCO can apply for any maturity level of accreditation depending on the self-assessment of the digital processes. To have a smooth application process, NABH has provided a user friendly Self-Assessment Toolkit (SAT) and an online application portal for the application of Digital Health Accreditation Program. NABH invites applications from all accredited Hospitals and SHCOs for this new accreditation program. NABH Digital Health Accreditation Program will ensure that these standards are implemented by the organization for providing patient care services through the assessment of digital processes in the healthcare organization.

To encourage HCOs/SHCOs to embark on the journey of quality digital health, NABH has announced "Early Adopters" program for the first 100 achievers of digital Health accreditation. You may refer to the benefits announced for Early Adopter Hospitals which includes 2 years subsidy of 50% across the tariff in application and accreditation fee.

The guidebook to the 1<sup>st</sup> Edition of Digital Health Accreditation Program of NABH along with Key Performance Indicators has been made available free of charge as a downloadable document on NABH website, [www.nabh.co](http://www.nabh.co)

With great enthusiasm, NABH invites all the NABH accredited hospitals and SHCOs in India to embrace this opportunity, join the digital health revolution, and become the architects of a brighter and healthier future. We wish every success to the hospitals adopting these Digital Health standards for implementation and congratulate them on their spirit of working towards better quality and patient safety.

Thanking you,

Sincerely yours,

(Dr. Atul Mohan Kochhar)  
CEO-NABH